

In response to the Coronavirus global pandemic, Clinical Pediatric Associates of North Texas has developed guidelines out of precaution, not panic. Our medical professionals have been staying up to date with the latest information and recommendations from the AAP, CDC, and local health departments. We have made every effort to adapt the information learned into evidence-based guidelines that will prioritize the safety of our staff, our patient families, and our community.

Our primary goal is to keep our offices open so that we may continue to provide exemplary medical care to our patient families all while implementing social distancing methods.

Effective immediately we are separating our well patients and sick patients in the following manner:

Our Irving office will be used for any patient with fever, respiratory illness (cough, sore throat, runny nose, etc.), and GI symptoms (vomiting and diarrhea).

Our Grapevine office will be used for well checks, ADHD, mental health, injury related visits and non-infectious disease problems (ex. constipation). Initial screening will be done at the time of your visit. If during screening your child has a fever or has a history or symptoms of concern, you will be asked to reschedule and be seen in our Irving office.

Please note, Coronavirus testing is NOT available within our offices at this time.

To effectively carry out the separation between well visits and sick visits, as well as limit exposure, you may notice the following changes:

- We are requiring that families limit each visit to **only the scheduled patient** (no siblings) and **one parent or responsible adult**.
- Our waiting rooms are now off limits. You will be asked to wait in your car until an exam room is available. We will call you or one of our patient aides will retrieve you when we are ready to bring you in the office. Payment information will be taken over the phone to limit person to person contact (i.e. social distancing).
- Our cleaning procedures have heightened. Both sick and well areas will be cleaned multiple times per day, in addition to the routine cleaning we have always provided.
- We will be expanding the use of our patient portal for certain demographic and insurance related items.

Our pediatric registered nurses are still available via phone and our pediatric portal. They are working as fast and diligently as they can. Be patient with them as they work to provide you with answers to any questions you may have.

As new information becomes available, and as guidelines and recommendations are updated, rest assured that we will keep you up to date.

We understand how disruptive the current situation is and thank you for your participation and cooperation in this community wide effort.